

From: [Jillian Ritter](#)
To: [Agenda Management Support](#)
Subject: 10/2/18 #6 Steinbruner
Date: Tuesday, October 02, 2018 8:00:18 AM

From: Becky Steinbruner <ki6tkb@yahoo.com>

Sent: Tuesday, October 02, 2018 7:58 AM

To: Jillian Ritter <Jillian.Ritter@santacruzcounty.us>; Greg Caput <Greg.Caput@santacruzcounty.us>; Ryan Coonerty <Ryan.Coonerty@santacruzcounty.us>; Zach Friend <Zach.Friend@santacruzcounty.us>; John Leopold <John.Leopold@santacruzcounty.us>; Bruce McPherson <Bruce.McPherson@santacruzcounty.us>; Susan Galloway <Susan.Galloway@santacruzcounty.us>

Cc: Becky Steinbruner <ki6tkb@yahoo.com>; First Amendment Coalition <fac@firstamendmentcoalition.org>

Subject: Public Comment on Board Agenda Item #6, October 2, 2018

COMMENT FOR THE PUBLIC RECORD

Dear Supervisors,

I am unable to attend today's Board of Supervisor meeting due to a change in my work schedule, but would like the following comment regarding today's Regular Agenda Item #6 included in the Record and as part of your consideration of the matter.

I have read the staff report for the proposed PRIMO and note that during the Continuous Improvement Process (CPI), there is no mention made of public input or any measurement of success of the changes that would involve the public.

Since these changes are supposedly for the benefit of the customers, the general public, why would the public not be part of the CPI process and measurements of effectiveness?

Please respond. Thank you.

Sincerely,
Becky Steinbruner